



# The Integrated Criminal Justice Information System

## NEWSLETTER

"ICJIS...Putting the Power of Technology to the Protection of the People"



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### 2005 Brings New Data Exchanges and Structures

#### Interactice Voice Response (IVR) Now Operational

ICJIS and the Maricopa County Sheriff's Office have completed the new Interactive Voice Response (IVR) system. This system is now operational within the Maricopa County Sheriff's Office. This system provides the ability for interested parties to call in (speaking either in English or Spanish) and supply a booking number or a name and date of birth to receive information on friends or family members currently in custody regarding booking, charge, bond amount, jail location, and other related information. ICJIS supports the IVR System by providing the interface between the IVR system and the Jail Management System (JMS). This enables better response times and provides an alerting mechanism in case of system errors.

This system supports a response time of 2 seconds or less for 99.9% of all IVR transactions and for up to 50,000 calls per day.

IVR: (602) 876-0322

#### CCN-Booking

A Common Case Number is assigned to a subject and incident at time of arrest. This provides for more efficient tracking and exchange of information relating to this criminal incident at the earliest point of entry into the criminal justice process. Additionally, Final Disposition Reporting to the State Criminal History Repository is facilitated by associating this number with the original arrest record.

#### Justice Web Interface (JWI)

Justice Web Interface – this replaced the Department of Public Safety (DPS) system access that was turned off on 9/30/05 for the County Attorney's Office and Adult Probation Department. Several new features have been added such as booking photos and a number of new criminal history sources.

#### Service Oriented Architecture (SOA)

ICJIS has begun implementing a Service Oriented Architecture that will provide a flexible and reusable information technology environment to enable more dynamic response to business requirements. ICJIS will be able to provide a wider range of common services to the Justice Agencies that will accelerate the deliver of key justice services.

#### IRIS

ICJIS would like to congratulate the Public Defender's Office for the successful implementation of IRIS (Indigent Representation Information System).

On August 29<sup>th</sup>, 2005, the Maricopa County Public Defender's Office went into production with their new case management system IRIS. This first phase of IRIS replaces trial and juvenile division functionality. Phase II will replace Time Matters functionality, and Phase III will replace the system in use by the Office of Contract Counsel. The ultimate goal being one shared application for use in all Indigent Defense Offices, with each office retaining their own separate database. Benefits of this design will include standardized reporting, reusability of data exchange programming and increased functionality for all offices. IRIS was developed using Versata, the application is delivered to users via Websphere and runs on a Microsoft SQL database. Project managers for the IRIS project were Diane Terribile, Chuck Brokschmidt and Rose Adams.

### The Future Is Right Around the Corner



Mugshots Sent to Officers in the Field

### National Collaboration

Maricopa County/ICJIS continues its ground breaking efforts to advance integration beyond its borders by participating in two pilot projects. County criminal justice agencies will soon be able to access mug shots directly from San Diego County with later phases including Los Angeles County and the State of Nevada. ICJIS is assisting the Border and Transportation Security with access to the state ACJIS network for their border safe project in Douglas Arizona.

### State Collaboration

Maricopa County/ICJIS is working with several state agencies on the implementation of integration projects. The County is taking the lead in implementing the Arrest Capture Data Capture (ACDC) and Arrest Disposition Reporting System (ADRS) systems developed by the Department of Public Safety. The Board of Supervisors has recently signed an agreement that allows the Arizona Department of Corrections to use the ICJIS Justice Web Interface for their access to DPS and federal agencies. The ICJIS Justice Web Interface will be used to connect county justice agencies with a statewide Arizona Criminal Justice Commission project that will link other counties and police departments.

### Thank You, Larry

Our Data Integration Manager, Larry Bernosky, will be retiring in December. He has been instrumental in the building of ICJIS and in the future design of ICJIS. Larry has also been recognized by the National Criminal Justice Association as a contributor and an active member of the Justice Information Sharing Practitioner's (JISP) Board of Directors. His efforts have been vital on successful projects such as CCN (Common Case Number), SCE (Schedule Court Event), electronic filing of criminal complaints, amongst many others. Thank you, Larry, and good luck!

### On the Road Ahead...

- Electronic filing of direct criminal complaints
- Criminal History Worksheet for Probation Department



#### Executive Committee Members

**Clerk of the Court - Michael Jeanes**  
**County Attorney's Office - Sally Wells for Andrew P. Thomas**  
**Indigent Representation - Robert Briney**  
**Sheriff's Office - David Hendershott for Joe Arpaio**  
**Superior Court - Hon. Barbara R. Mundell**